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A Touchstone Energy® Cooperative 

News Release

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Flood safety tips from Allamakee-Clayton Electric Cooperative

Postville, Iowa – June 10, 2008 – Allamakee-Clayton Electric Cooperative (ACEC) reminds its members and the general public that flooding can create electric hazards. A few simple steps should be taken to ensure safety during flooding.

Call to request that your electric service be shut off if your electric meter is threatened by flooding. Cooperative members are encouraged to call 563.864.7611 or 888.788.1551 with questions about their electric service.

During flooding:

- ACEC will shut off service at no charge if there is a request for service to be disconnected.
- ACEC will shut off service at no charge if it is determined that a situation is hazardous if service is not disconnected.
- ACEC will shut off service at no charge if local disaster or city officials request disconnection of services in an affected area.

Actions to take before flooding:

- If there is time, and there is no water in the basement, unplug as many appliances as possible and move them to a dry area.
- If standing in water, do not touch or attempt to unplug or disconnect an electrical appliance if you are standing in water or if the floor is damp.
- If it looks like water might rise only high enough to cover lower level electrical outlets, switch off the circuit breakers at the main electrical box. Do not go into the basement if water already covers the outlets.
- If it appears the water level may reach the main electrical box or electric meter, call ACEC immediately so that electric service can be shut off completely.

Actions to take after the flooding:

- Once floodwaters recede, call ACEC to have electric service restored. When approaching a home or business, watch for downed or low-hanging wires. If there are any, do not go near them and call ACEC immediately.
- Never go into a flooded building or basement unless you are certain the electricity is shut off. If there is any doubt, stay out and call ACEC or a certified electrician immediately.
- If a home was flooded, do not turn on any lights, appliances or other electrical equipment until an electrician has checked the premises for potential dangers.
- Thoroughly clean and dry all electrical cords and appliances before using them.
- Do not try to remove trees, branches or other objects leaning against a power line. Call ACEC immediately.